



What to Expect from Hertfordshire SENDIASS During COVID-19

At Hertfordshire SENDIASS we take the safety of our families, their children and young people, our staff and partners extremely seriously. As you will be aware, we all face uncertainty due to the ongoing Covid-19 (Coronavirus) outbreak and we are following UK Government advice to ensure that we can maintain safe and effective working practices.

It is important to SENDIASS that we continue to deliver support to families during this time, however the way we do things will be different.

Face to face

SENDIASS staff are now working remotely, however some of the ways we provide support will change to reflect UK Government advice on limiting non-essential travel and social distancing.

We are currently not offering face to face meetings with families, both in the community or at school. SENDIASS will not be able to attend meetings until further notice. Wherever possible alternative ways of working will be put in place and we will seek to hold virtual meetings in lieu of face to face. As always, we are contactable by email or through our helpline to ensure that families still have access to the information, advice and support they require.

Updates

Any important information that our families may benefit from will be posted on the SENDIASS website as well as Hertfordshire's Local Offer website. You can visit these at:



www.hertssendiass.org.uk



www.hertfordshire.gov.uk/microsites/Local-Offer/The-Hertfordshire-Local-Offer.aspx

Email and telephone

Access to information, advice and support via email and through our helpline remain the same. We can be contacted on:



sendiass@hertfordshire.gov.uk



01992 555847

