

SINGLE POINT OF ACCESS FOR SEND INFORMATION INFORMATION FOR PARENTS/CARERS

Parents and carers of children and young people with special educational needs or disabilities (SEND) can now access SEND information, advice and support through one central telephone number or email operated by the SENDIASS service.

We've listened to what parents and carers have asked for and now have a single access point for SEND information, advice and support in Hertfordshire. This means that from 1st April 2021, KIDS Hubs in Hertfordshire will no longer be open, although KIDS as a national charity continues to exist. Staff from the KIDS Hubs will join the SENDIASS team and together will be on hand to help families on all SEND related matters.

SENDIASS offers confidential, accurate and impartial SEND information and advice across the range of education, health and social care services.

Examples of support SENDIASS offers includes:

- understanding the law and local processes
- accessing services, including community-based SEND services
- preparing for meetings and conversations you may be worried
- webinars to advise on specific subjects such as considering an Education, Health and Care Plan (EHCP)

To contact SENDIASS:

Call 01992 555847 or

Email: sendiass@hertfordshire.gov.uk

Current operating hours:

Monday to Thursday 9.30am – 3pm

Friday 9.30am – 2.00pm

SENDIASS will be extending these operating hours over the next few months.

Find out more about SENDIASS by visiting their website: www.hertssendiass.org.uk

KIDS Hubs also ran an equipment library which will now be offered through the SEND voluntary organisation SPACE and available county wide. Email SPACE for details at lendingspace.herts@gmail.com

Hertfordshire's [Local Offer website](#) also holds information to help parents and young people know what SEND services are available in the local area and how to access them.